"CS Resources -- Where to Turn"

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The CS department welcomes your feedback. If we're doing something wrong, let us know and we'll try to fix it; if we're doing something right, let us know and we'll try to do more of it.

- For complaints about course organization, unfair grading, or anything else you think should be fixed, you should normally talk to the instructor first. You can also pass on anonymous complaints through one of the TAs. If you don't feel comfortable doing that, or if you tried and you do not feel the instructor adequately addressed your concerns, contact the undergraduate academic advisor, Steve Herzog, the director of undergraduate studies, Professor Lenny Pitt, or the department head, Professor Rob Rutenbar.

- Feedback (complaints or praise) about a teaching assistant should also be addressed first to the instructor of the course, but can be directed to the coordinator of TAs, Kara MacGregor. Your identity will be kept in confidence.

- To provide feedback about the CS undergraduate programs in general (CS in Engineering, LAS Mathematics & CS, LAS Statistics and CS), contact the undergraduate academic advisor, Steve Herzog, the director of undergraduate studies, Professor Lenny Pitt, or the department head, Professor Rob Rutenbar.

- To provide feedback about CS Department or Engineering Workstation (EWS) computer accounts or equipment, contact Engineering IT -- the IT support group for the Department of Computer Science. Engineering IT or engrid-help@illinois.edu, (217) 333-1313, 2302 Siebel Center.

- To report technical problems in Siebel Center (lights, heat/AC, door locks, AV equipment, etc.), again, contact Engineering IT -- the IT support group for the Department of Computer Science. Engineering IT or engrid-help@illinois.edu, (217) 333-1313, 2302 Siebel Center.

- For after-hours card access to the Siebel Center (students in the CS Department only), check the elock access information here.