What security considerations are my responsibility as a cPanel website owner?

Website owner responsibilities

It is the responsibility of the website owner to follow good web security practices.

Your own website is your responsibility. (However, automatically patching software such as Softaculous can make this task much easier for you.)

Your area of responsibility includes but isn’t limited to:

- Keeping web application software and frameworks such as WordPress, Drupal, and others updated on your own sites, including via automatic updates and acceptance of prompted updates
- Removing websites that are no longer in use
- Restricting access to content where appropriate
- Providing appropriately controlled permissions to any collaborators
- Reporting possible compromises immediately to security@illinois.edu.

cPanel service manager responsibilities

The cPanel service team will maintain responsibility for the maintenance and updating of the underlying components on which cPanel is built. Anything that is made available to all customers at the system/service level will be kept up to date by the service administrators. This includes but isn’t limited to:

- cPanel version updates
- Softaculous software version updates
  - We ensure that the updates are available through our system for your use.
  - You must then ensure those updates are applied to your sites, either by enabling auto-updates or by clicking the update button in Softaculous.
- CloudLinux operating system updates
- Version updates for programming languages like php, perl, and more
- Database updates for mysql and psql