cPanel Reseller Handouts

In commercial hosting situations, a cPanel reseller is exactly what it sounds like. In our case, we're not selling you resources and you aren't reselling them to your customers, but by becoming a reseller you become the responsible admin unit for your customers. You gain a great deal of control over your customers' accounts and also provide direct support. You might want to directly control and support only a subset of your unit's websites or you may choose to take responsibility for all of them. It's entirely up to you. Tech Services will manage and support all accounts that are not associated with a reseller.

As a reseller you can create and modify accounts, access those accounts for setup customization or troubleshooting, and suspend or delete accounts. You can apply custom domain names and install SSL certificates. You can also review the status of software packages that your customers have installed through Softaculous and send them email if their software is out of date, or simply update it for them. We'll get into how to do some of these things next.

- 0 - How to login to your Reseller administrative account
- 1 - Reseller policies and responsibilities
- 2 - Managing Accounts as a Reseller
- 3 - Managing custom domains for your users
- 4 - How to view your customer's Softaculous installs
- 5 - Customizing your customers' dashboards