The workshop will begin with a brief overview of the cPanel Service, followed by hands on labs for using cPanel from the perspective of IT support staff understanding the available features to best help their customers. The second half of the workshop will be focused on reseller capabilities. Resellers in cPanel have the authority to create and manage cPanel Customer accounts for their unit or department. This portion of the workshop will explain the features available to resellers and address some common use cases.

**cPanel Customer Lab Handouts**

**Reseller Lab Handouts**